



STATE OF ILLINOIS
DEPARTMENT OF VETERANS' AFFAIRS

P.O. BOX 19432, 833 S. SPRING STREET, SPRINGFIELD, ILLINOIS 62794-9432
TELEPHONE: 217/782-6641 * FAX: 217/524-0344 * TDD: 217/524-4645

JB PRITZKER
GOVERNOR

Linda Chapa LaVia
DIRECTOR

**Until further notice, the (Palatine, Schaumburg, and Wheeling)
office of the Illinois Department of Veterans' Affairs is closed.**

Although this office is closed, we are still dedicated to serving your needs. For assistance please e-mail (Shynae Murphy) at (Shynae.murphy@va.gov).

Governor Pritzker directed state agencies to implement plans for a temporary reduction of government functions and workforce while maintaining core functions and essential operations. This temporary closure is necessary to ensure the health and wellbeing of the veterans and military families that we serve.

If your matter requires immediate attention, you may call the Illinois Department of Veterans' Affairs Division Supervisor (Robert Iverson) at (312-814-5744).

Please help curb the spread of coronavirus (COVID-19) by practicing responsible social distancing, washing your hands, and covering your cough or sneeze. If you are experiencing symptoms of COVID-19 (such as fever, cough, and shortness of breath), please call a health care provider who will help arrange medical treatment without putting others at risk of exposure.

The Illinois Department of Public Health has a statewide COVID-19 hotline and website to answer general questions from the public: call 1-800-889-3931 or visit [IDPH.illinois.gov](https://idph.illinois.gov).

Thank you for your service and patience.

PHONE MESSAGE

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Please continue to practice social distancing and common-sense hygiene. The Illinois Department of Public Health has a statewide COVID-19 hotline and website to answer any questions from the public: call 1-800-889-3931 or visit [DPH.Illinois.gov](https://idph.illinois.gov).

Thank you for your service and your patience.