



## MISSION STATEMENT

The mission of Welfare Services is to provide financial support, information, referrals and guidance to Schaumburg Township residents experiencing hardship by addressing their critical needs and helping them to achieve self-sufficiency.

## INFORMATION AND REFERRAL SERVICES AND RESOURCES

Welfare Services staff assists residents by assessing needs to connect clients with appropriate resources and programs. Schaumburg Township also funds a variety of social service organizations that provide direct aid to Township residents experiencing hardships.

## BOARD OF TRUSTEES

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SCOTT M. KEGARISE, Highway Commissioner

DANNETTE ZANONI, Welfare Services Director

### Township Hours:

Monday-Friday 8:30am-5:00pm

### Food Pantry Appointment Hours:

Monday-Thursday 9:00am-4:00pm

Friday 9:30am-4:00pm



Township of Schaumburg  
One Illinois Boulevard  
Hoffman Estates, IL. 60169

[schaumburgtownship.org](http://schaumburgtownship.org)

847-884-0030

Fax: 847-884-0133

 @Schaumburg Township

 @SchaumburgTwp



## WELFARE SERVICES



[schaumburgtownship.org](http://schaumburgtownship.org)



## **FOOD PANTRY:**

The Township Food Pantry offers food for residents who express a need. Through the generosity of local businesses, community donors, and a partnership with the Greater Chicago Food Depository, the food pantry may offer fresh produce, meats, dairy, frozen items, dry goods, non-perishables, perishables and hygiene products. Residents can shop for needed groceries by appointment once every 4 weeks. Appointments are available Monday-Thursday from 9:00-4:00 pm and Fridays 9:30-4:00 pm and can be made by calling 847-884-0030. Residents are required to bring a photo ID and current proof of address to pantry appointments.

## **DONATIONS:**

Welfare Services accepts food and monetary donations throughout the year to support the 100% donation-based pantry and other programs servicing residents in need. Donations can be dropped off at the Township Monday-Friday from 8:30am -5:00pm. Monthly food needs are available on the Township website. Community food drives are always appreciated.

## **VOLUNTEER OPPORTUNITIES:**

We are always looking for volunteers to support Welfare Services and utilize volunteers in the following ways:

- Food Drives
- Food Pantry Support
- Special Event Assistance
- And More!

## **PROGRAMS AND SERVICES**

### **GENERAL ASSISTANCE (GA)**

General Assistance offers financial support for Schaumburg Township residents to meet basic monthly needs such as shelter, utilities, food, transportation and personal items. Primarily, the program is available to adults with little to no income. Applicants must be a resident of the Township; a U.S. citizen or qualified immigrant; and must meet all state-administered eligibility requirements. Township staff will assess resident needs, assist in the application process and provide ongoing support.

### **EMERGENCY ASSISTANCE (EA)**

Emergency Assistance provides financial support through a crisis circumstance such as an eviction or utility disconnection. Applicants must be a resident of the Township and a U.S. citizen or qualified immigrant. Emergency Assistance can be issued once in any twenty-four (24) month period. Program guidelines are established by the Welfare Services Department.

### **ACCESS TO CARE**

A non-profit primary health care program offering low-cost healthcare services for low-income, uninsured individuals residing in suburban Cook County. This program is available to individuals who are ineligible for public health programs such as Medicaid and Medicare. Benefits include primary care physician visits, labs and x-rays, prescription medications and more.

### **LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP):**

LIHEAP is a federal program that helps residents pay for heating and electric bills. Qualified residents receive a utility-bill credit based on household size and income.

### **MOBILE DENTAL CLINIC**

In collaboration with Northwest Community Healthcare, Schaumburg Township offers dental services to residents without access to a dentist due to financial barriers. The Mobile Dental Clinic provides low-cost dental care for the entire family.

### **RESIDENTIAL SPECIAL HARDSHIP PROGRAM (COMED)**

This program offers grants to residential customers with a past-due ComEd balance and a recent hardship. Grants are available to qualifying households once every two years.

### **SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)**

SNAP, formerly the Food Stamp program, is a federal program that helps people with limited income purchase food. Staff is available to assist with the application process.

### **CEDA WEATHERIZATION**

This program assists households in becoming more energy efficient to help reduce heating and cooling costs and to address health and safety issues for income-eligible residents.

**For more information on services and how to qualify, please call Welfare Services at 847-884-0030 or visit the Township website at [schaumburgtownship.org](http://schaumburgtownship.org). Staff can assist with applications for qualifying applicants.**